

# **RABIES SEROLOGY SAMPLE SUBMISSION INSTRUCTIONS**

Thank you for requesting details of how to submit a sample for rabies serology to Biobest. Our testing complies with the requirements of all European Pet Travel Schemes. Be aware pet travel rules vary from country to country and that you should check with the relevant authorities in your destination country to ensure you are complying with their testing requirements. Please read and follow these instructions carefully. If you have any questions or problems, please contact any member of our office admin staff - [enquiry@biobest.co.uk](mailto:enquiry@biobest.co.uk)

1. You will need to send us 1ml of serum or 2ml of clotted blood from your pet. Serum is preferable to clotted blood as it is more stable if the sample is subjected to extremes of temperature. If possible, have your veterinary surgeon centrifuge the blood sample and send only the serum.
2. You will need a rabies serology certificate for each sample, our import licences and a payment form. Your veterinary surgeon must complete the rabies serology certificate in full and the original certificate must accompany the sample. It is possible to send your sample, rabies serology certificate and payment form directly to Biobest.
3. All samples should come in a well-padded, leak proof, rigid container (IATA packing instructions 650).
4. Packages must be clearly labeled with the following information:
  - Import Licence numbers: (Scottish airports: TARP(S) 2023/26, English airports: ITIMP23.1011)
  - Canine/feline serum samples, no commercial value.
  - Animal specimens - not restricted, for diagnostic test and destruction within 30 days.
  - Packed in compliance with IATA packing instructions 650.
  - Country of origin: (your country)
5. When using a courier to deliver your sample, failure to complete the waybill correctly will result in additional charges. Any additional charges will be billed to the sender, these charges will not be paid by Biobest and this will cause a delay in your samples reaching us or they may be returned to sender. Do not mark the box bill receiver. Please mark the maximum value of the goods as \$1, failure to do this will incur additional charges by UK customs and excise.
6. Attach both import licences (Scottish and English) to the outside of the package with the waybill. The certificate should be packed inside the package to prevent it being removed at customs. We would also advise you to use a reputable courier so that the shipment can be tracked.
7. There is no need to ensure samples remain frozen or refrigerated in transit.
8. An online payment link will be sent to you by email on receipt of your sample, this is the preferred payment method. Payment can also be made by bank transfer. Payment is not required prior to the sample arriving. Current prices are available on our website.
9. Results are usually available in up to 10 working days and we will email a copy prior to posting the certificate back to you by standard untracked airmail. Other options available can be selected on the payment form. We also operate a rabies express service for urgent samples. Further details can be found on the website.
10. For entry into the EU from non-listed countries the blood sample must be taken at least 30 days after rabies vaccination. For travel to other destinations please check with the embassy or animal health department of the relevant country.
11. Should you need to contact us about your sample we will require the animal name and microchip number.